



MISSISSIPPI VALLEY STATE
UNIVERSITY.

Special Internet Access Programs for Students

Listed below are popular internet service providers who have announced special programs/services for students who need assistance gaining access to the internet. Please note that this information is subject to change. Also, please verify/check the vendor's website for additional information.

AT&T

For 60 days

- No termination of service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic.
- Waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic.
- Keep our public Wi-Fi hotspots open for any American who needs them.

Charter

- Charter announced that they would offer 60 days of complimentary broadband to homes with K- 12 or college students.

Comcast

- The cable giant is offering free access to its Xfinity WiFi hot spots for everyone, including non-subscribers, for the 60 days. It's also providing unlimited data to its customers for no extra charge and is not disconnecting internet service or charging late fees for customers who say they can't pay their bills. The company is also providing 60 days of free basic internet service to new customers.

C Spire

- Working with customers impacted by COVID-19 on an individual basis to ensure they have access to the services and assistance they need.

- Expanding curbside pickup so more customers can get their orders the same day.
- No data caps or overage charges, making it easier for students and employees working from home.

C Spire is also offering a number of discounted services including a telehealth app that allows patients to contact clinicians at University of Mississippi Medical Center for non-emergency conditions.

Sparklight

- In an effort to help ease the financial burden and provide continued connectivity for customers impacted by coronavirus (COVID-19), Sparklight has announced that effective immediately, it will be making unlimited data available on all internet services for the next 30 days and waiving late fees for its customers for the next 60 days.

Additionally, Sparklight is offering payment deferrals to customers who call to make arrangements. The company plans to reassess after 30 days based on the continued impact and evolving nature of the virus.

Customers can call 877-692-2253 for more information.

Sprint

As of March 13, Sprint has been supporting its residential and small business customers by:

- Not terminating service if they are unable to pay their Sprint bill because of the coronavirus.
- Waiving late fees incurred because of economic circumstances related to the pandemic.
- Starting March 17, customers with international long-distance calling plans will receive complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3.

By March 19:

- Customers with metered data plans will receive unlimited data per month for 60 days (a minimum of two bill cycles) at no extra cost.
- Customers will be provided with an additional 20GB of mobile hotspot data per month for 60 days (a minimum of two bill cycles) at no extra cost.
- Customers with mobile hotspot-capable handsets who don't have mobile hotspot today will soon get 20GB as well per month for 60 days at no extra cost.

T-Mobile

As of March 14:

- All current T-Mobile and Metro by T-Mobile customers who have plans with data will have unlimited smartphone data for the next 60 days (excluding roaming).
- Providing T-Mobile and Metro by T-Mobile customers an additional 20GB of mobile hotspot and tethering service for the next 60 days – coming soon.
- Working with our Lifeline partners to provide customers extra free data up to 5GB of data per month over the next two months.
- Increasing the data allowance for free to schools and students using our EmpowerED digital learning programs to ensure each participant has access to at least 20GB of data per month for the next 60 days.
- The company is also offering free international calling to Level-3 impacted countries determined by the CDC.

Verizon

- Due to economic circumstances related to the coronavirus and to keep customers connected during this economic and global crisis, Verizon waives late fees for those impacted by COVID-19.
- Verizon is tripling the data allowance for Verizon Innovative Learning schools; \$10 million to nonprofits directed at supporting students and first responders.

Public Library Open Wi-Fi Access

For student who do not have Internet access in their home but do have laptops and other devices that can access the internet, some of the public libraries across the state have decided to open up their wi-fi access, allowing access from their parking lots.

Library System	Location (s)
Columbus-Lowndes County Library System	Artesia Public Library – Artesia, MS Caledonia Public Library – Caledonia, MS Columbus-Lowndes Public Library – Columbus, MS Crawford Public Library – Crawford, MS
Dixie Regional Library System	Pontotoc County Library – Pontotoc, MS 24/7 Sherman Public Library – Sherman, MS 24/7 Jesse Yancy Memorial Library – Bruce, MS 5 A.M. - 10 P.M. Calhoun City Public Library - Calhoun City, MS 24/7 Edmondson Memorial Library – Vardaman, MS 24/7

	Okolona Carnegie Library – Okolona, MS 24/7 Houston Carnegie Library – Houston, MS 24/7 Houlka Public Library – Houlka, MS 24/7
First Regional Library System	Batesville Public Library – Batesville, MS Coldwater Public Library – Coldwater, MS Como Public Library – Como, MS Crenshaw Public Library – Crenshaw, MS Hernando Public Library – Hernando, MS Horn Lake Public Library – Horn Lake, MS Olive Branch Public Library – Olive Branch, MS Oxford Public Library – Oxford, MS Sardis Public Library – Sardis, MS Senatobia Public Library – Senatobia, MS Southaven Public Library – Southaven, MS Tunica Public Library – Tunica, MS Robinsonville Public Library – Robinsonville, MS Walls Public Library – Walls, MS
Harrison County Library System	Biloxi Public Library - Biloxi, MS Gulfport Public Library - Gulfport, MS Jerry Lawrence Memorial - D'Iberville, MS Margaret S Sherry Memorial - Biloxi, MS Orange Grove Public Library - Gulfport, MS Pass Christian Public Library - Pass Christian, MS Saucier Children's Library - Saucier, MS West Biloxi Public Library - Biloxi, MS Woolmarket Public Library - Biloxi, MS
Jackson-Hinds Library System	<i>In Jackson, MS</i> Eudora Welty Library Margaret Walker Alexander Library Bolden Moore Library Medgar Evers Library Fannie Lou Hamer Library Willie Morris Library Richard Wright Library Ella Bess Austin Library – Terry, MS Beverly J. Brown Library – Byram, MS Lois A. Flagg Library – Edwards, MS Annie Thompson Jeffers Library – Bolton, MS Evelyn Taylor Majure Library – Utica, MS Quisenberry Library – Clinton, MS Raymond Public Library – Raymond, MS
Laurel-Jones County Library System	Laurel-Jones County Library – Laurel, MS Ellisville Public Library – Ellisville, MS

Madison County Library System	Canton Public Library – Canton, MS Paul E. Griffin Library - Camden, MS Flora Public Library - Flora, MS Rebecca Baine Rigby Library – Madison, MS Elsie E. Jurgens Library – Ridgeland, MS
Starkville-Oktibbeha County Library System	Maben Public Library – Maben, MS Starkville Public Library – Starkville, MS Sturgis Public Library – Sturgis, MS

This list will be updated as more information become available.